# **Troutbeck Head Club Campsite**

Troutbeck, Penrith, Cumbria CA11 0SS Tel: 01768 483521



### **Accommodation areas**





## **Site Information**

### Safety on site Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point (shown on the map overleaf) is and read the fire action notice. Fire extinguishers are provided at the fire points. If a fire breaks out, follow the site team's instructions.

#### Vehicles, cycles and roads

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear or walking pace. Please make sure you follow one-way systems, pedestrians always have priority over vehicles when crossing site roads. Please be aware of young children around the site. Bicycles are allowed but there should be no cycling on site during the hours of darkness.

#### Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times while on site.

Play areas are never entirely risk free, so we ask that children are supervised by an adult.

#### Dogs and other pets

You are responsible for your pet's behaviour. Please make sure your pet is under control at all times and kept on a secure lead no more than 2 metres long.

Please exercise your dog in the dog walk/areas, where provided – we know accidents can't always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren't allowed in the reception, information room, toilet blocks, laundry rooms, dishwashing areas, swimming pools, or any other buildings on site.

#### Visitors

Please meet visitors at reception.

### Site Facilities

Where facilities are available, the toilet block will be closed for cleaning at the times displayed at the facility blocks. Please ensure children are supervised by an adult at all times. If you need keys to the accessible facilities or family bathrooms, please speak to the site team.

#### Laundry

Where facilities are available, please see the site information sheet for further details. Please don't hang washing lines between trees or on fences.

# Behaviour on Site

Be mindful of noise levels at all times, and ensure that you don't disturb other guests after 10pm. Keep musical instruments, radios, TVs, etc. at a considerate noise level.

#### Drones

Drones aren't permitted to be used by guests on our campsites, unless agreed and commissioned by the Club.

#### Privacy

Guests are requested to respect other guests' privacy at all times. Don't cut across or go behind occupied pitches.

#### **Ball Games**

No ball games are allowed on or near pitches.

#### Pools/Jacuzzis

The use of pools, jacuzzis or similar items aren't permitted on site.

### General

#### Biodiversity

The Club supports biodiversity, providing spaces for nature to thrive by letting grasses and wildflowers grow naturally encouraging birds, butterflies and insects.